



2018-2019 Napa County Winter Shelter Helpful Information and Reminders

- **Date:** Nov. 15, 2018 - April 15, 2019
- **Location:** Riesling Hall, Napa Valley Fairgrounds
- **Contact Information:** the direct line for Winter Shelter is 707-704-6573, you can also access the Winter Shelter through Abode Services' main phone system by calling 707-271-7818. Email inquiries can be sent to napainfo@abodeservices.org
- **Bed Reservations:** First come, first served basis, please make a reservation at the South Napa Day Resource Center at 100 Hartle Court between the hours of 8:30 am and 4:00pm. For more information, please call the Center at 707-346-5242
- **Check In:** After a reservation is made, participants are asked to arrive at the Burnell Street Gate *no earlier* than 5pm. Guests are able to check in at the Winter Shelter at 5pm or 7pm, unless otherwise stated when the reservation is made
- **Check Out:** Guests are asked to leave Winter Shelter by 7:30am each morning, and are invited to visit the South Napa Day Resource Center for breakfast and other services

As a reminder:

1. Use of drugs and alcohol are not allowed in or around the premise
2. All Winter Shelter guests must be able to care for themselves and cannot be exhibiting behaviors that make them a threat to themselves or others
3. Only service animals are allowed at the Winter Shelter
4. Guests may be asked to leave Winter Shelter if they actively use drugs or alcohol, steal or are aggressive or threatening to others. Abode Services' staff uses their discretion

If you have questions or concerns regarding the Winter Shelter, please reach out to:

- Emma Moyer, Senior Program Manager: **707-346-5874**, emoyer@abodeservices.org
 - Abode Services' Shelter Services Manager: **707-346-5237**