



A Tradition of Stewardship  
A Commitment to Service

# Napa County Continuum of Care Homeless Management Information System (HMIS)

## CLIENT INFORMED CONSENT & RELEASE OF INFORMATION AUTHORIZATION

\_\_\_\_\_ (*enter your agency's name in the space*) is a Partner Agency in the Homeless Management Information System. HMIS is a shared homeless and housing database system administered by the Napa County Continuum of Care. HMIS can improve the services and programs for homeless and low-income households by allowing authorized staff at Partner Agencies to share client information and to follow trends and service patterns over time. HMIS operates over the Internet and uses many security protections to ensure confidentiality.

### How do you benefit from providing your consent to release your personal information?

The personal information contained in the HMIS database helps us to identify and coordinate the most effective services and resources for you and members of your family. As you receive services, information will be collected about you, the services provided to you, and the outcomes these services help you to achieve.

- Your name and other identifying information **will not** be shared with any agency not participating in the system (unless we are required to do so by law).
- Your name, gender, race, social security number, and date of birth may be shared with Partner Agencies for identification purposes even if you elect not to share other relevant information.
- Your information will be shared with Partnership Health Plan to assist them in coordinating care.
- A list of Partner Agencies is available on the next page.
- Authorizing your information to be entered into HMIS is voluntary.
- Refusing to do so will not prevent you from receiving services. However, it may limit our ability to coordinate your care and services between HMIS partner agencies.

### How is your personal information protected?

Your information is protected by the federal HMIS Privacy Standards and is secured by passwords and encryption technology. In addition, each HMIS User and member of the Participating Agencies has signed an agreement to maintain the security and confidentiality of this form.

### Please initial ONE of the following levels of consent:

- \_\_\_\_\_ (1) I give authorization for my basic and relevant information to be entered into HMIS and shared between Partner Agencies. I understand I have the right to receive a copy of all information shared between Partner Agencies.
- \_\_\_\_\_ (2) I give authorization for my basic and relevant information to be entered into HMIS, but **not** shared between Partner Agencies.

I understand that I may cancel this authorization at any time by written request, but that the cancellation will not be retroactive. I understand that this release is *valid for three years* from the date of my signature below.

\_\_\_\_\_   
Print Name of Client or Guardian

\_\_\_\_\_   
Signature of Client or Guardian

\_\_\_\_\_   
Date

Note: A separate HIPAA-compliant authorization is required for disclosure of any patient health information, including mental health and drug and alcohol information protected by any State or Federal privacy law including, but not limited to, Health Insurance Portability and Accountability Act ("HIPAA"), 45 C.F.R. parts 160 and 164, California Confidentiality of Medical Information Act ("CMIA"), Civil Codes sections 56-56.16, Welfare and Institutions Code section 5328, or 42 C.F.R. part 2.1 et se



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I have requested services and I authorize the release of information to these agencies unless I have entered a check and my initials in the box next to the agency name.

### HMIS Participating Agencies:

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Abode Services          | <input type="checkbox"/> Community Action of Napa Valley                  | <input type="checkbox"/> Napa Valley Community Housing      |
| <input type="checkbox"/> Buckelew                | <input type="checkbox"/> Health & Human Services Agency Programs          | <input type="checkbox"/> Napa Valley Housing Authority      |
| <input type="checkbox"/> Catholic Charities      | <input type="checkbox"/> Home to Stay Program                             | <input type="checkbox"/> NPD-Outreach                       |
| <input type="checkbox"/> CLARITY (HMIS Software) | <input type="checkbox"/> Mentis (Formerly: Family Service of Napa Valley) | <input type="checkbox"/> Progress Foundation – Hartle Court |

### Working Group to End Veteran Homelessness

Working Group to End Veteran Homelessness is a program for the purposes of helping Veterans obtain housing and necessary supportive services. Program partners include:

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Abode Services                  | <input type="checkbox"/> Health & Human Services Agency            | <input type="checkbox"/> United States Department of Veterans |
| <input type="checkbox"/> City of Napa Housing Authority  | <input type="checkbox"/> Napa Police Department - Outreach Program | <input type="checkbox"/> Veterans Resource Centers of America |
| <input type="checkbox"/> Community Action of Napa Valley | <input type="checkbox"/> Queen of the Valley Medical Center        |   |

### Whole Person Care

Whole Person Care is a new program that provides services, including primary and mental health services, as well as housing resources. Your information may be exchanged on a by-name basis with program partners for purposes of monitoring the effectiveness of the program overall and individually for you as a participant in the program. Program partners include:

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Abode Services                  | <input type="checkbox"/> Fair Housing of Napa Valley             | <input type="checkbox"/> Napa County Probation              |
| <input type="checkbox"/> CARE Network                    | <input type="checkbox"/> Health & Human Services Agency Programs | <input type="checkbox"/> Ole Health                         |
| <input type="checkbox"/> Collabria Care                  | <input type="checkbox"/> HMIS Participating Agencies (see above) | <input type="checkbox"/> Partnership Health Plan            |
| <input type="checkbox"/> City of Napa Housing Authority  | <input type="checkbox"/> Kaiser Permanente                       | <input type="checkbox"/> Queen of the Valley Medical Center |
| <input type="checkbox"/> Collective Medical Technologies | <input type="checkbox"/> McAlister Institute                     | <input type="checkbox"/> St. Helena Hospital                |

### Other Agencies & Programs

- Contact (present/potential landlord)  
Name: \_\_\_\_\_  
Phone: \_\_\_\_\_
- COPE
- Employer
- Legal Aid
- McAlister Institute
- NEWS (Napa Emergency Women's Services)
- Partnership Health Plan
- Physician:
- Probation/Parole
- Progress Foundation
- V.O.I.C.E.S
- Other: \_\_\_\_\_

### County Health & Human Services Agency

- CalWORKS
- Community Links/Enlaces Comunitarios
- CSOA
- CSOA Veteran Services
- Drug and Alcohol Services
- Family Preservation
- Job Connection
- Mental Health
- Season of Sharing
- Self Sufficiency Services
- Other: \_\_\_\_\_
- Medi-Cal beneficiaries.