Napa Homeless Plan Update
Implementation Strategies and Goals – 2019

Strategy 1 – Create Better Access to the System for the Most Vulnerable

1.1 Build Outreach Capacity & Engage Persons Experiencing Unsheltered Homelessness
Goals

1. Focus outreach efforts on regularly engaging people experiencing unsheltered homelessness across the entire County of Napa to connect them to the coordinated entry system and its housing and services resources.
2. Continue to work with shelter operator to develop specific outreach program policies, procedures and outcome metrics.

1.2 Divert people from the homelessness crisis response system whenever possible, safe, and appropriate
Goals

1. Fully implement diversion program throughout the homeless system by developing, adopting and using diversion screening tool; and by developing guidelines for diversion program.
2. Increase diversion resources by identifying new funding opportunities.
3. Develop and document diversion program referral flow between providers.
4. Set data tracking workflow and outcome metrics. Update HMIS data base as needed with new workflow.
5. Train providers on diversion referrals/resources/process, and diversion problem solving skills.

1.3 Re-design Napa's emergency shelters to be part of the "front-door" to a low-barrier and housing-focused homelessness crisis response system
Goals

1. Create low-barrier shelter system that is focused on permanent housing placements and reduces the number of exits to homelessness.
2. Regularly review written and verbal shelter rules to ensure that access is maximized for unsheltered populations.
3. Increase South Napa Shelter capacity.
4. Increase shelter utilization.
5. Increase placements to permanent housing.
6. Prioritize shelter beds through CES.
7. Ensure shelter population is representative of the broader homeless population and targets sub-populations as needed.

Strategy 2 – Prioritize Resources within the System

2.1 Fully Implement Coordinated Entry (CES)
Goals

1. Develop and launch CES Communications Initiative.
2. Fully incorporate all homeless housing resources into CES, including shelter beds and non-CoC funded resources.
3. Ensure all homeless sub-populations are adequately represented in CES.
4. Develop and track annual housing goals and reporting metrics for CES.

2.2 Develop the system's capacity to rapidly connect homeless households to permanent housing
Goals

1. Increase the number of RRH resources.
2. Increase the number of PSH resources.
3. Initiate future RRH & PSH CoC Housing Challenges.
4. Households who are enrolled in rapid re-housing are moved into a permanent housing placement within 30 days.
5. Increase percentage of households that exit rapid re-housing exit to permanent housing.
6. Increase percentage of households who exit rapid re-housing do not return to the homelessness system within 12

months.

2.3 Develop data dashboards to track progress on system flow improvements and outcomes

Goals

1. Finalize data dashboards and integrate data tracking into current systems.
2. Develop and propose to CoC system-wide CoC goals.
3. Prepare systems map annually and compare to previous years.
4. Annual, review *Homeless Plan Update* strategies and set annual goals for each strategy.

Strategy 3 – Scaling Resources to Increase Exits to Permanent Housing

3.1 Sustain & Oversee Napa Funders Collaborative

Goals

1. Identify lead agency to oversee Funders Collaborative operations, program design and implementation.
2. Develop Funders Collaborative mission statement and vision.
3. Maintain stakeholder engagement and recruit new membership.
4. Establish goals & systems performance metrics.
5. Develop five-year funding strategy aligned with group objectives.
6. Monitor activities and progress against group objectives.

3.2 Oversee Flex and Risk Mitigation Pool

Goal

1. Launch, oversee and fully implement Flex Pool and Risk Mitigation Pool.
2. Increase Flex Pool funding with the goal of increasing permanent housing placements.
3. Monitor and Execute Flex Pool and Risk Mitigation Pool Operator Agreements.
4. Build public awareness ensuring providers and the public are aware of the Flex Pool and Risk Mitigation Pool resources and how to access them.
5. Map available resources in the Flex Pool and develop strategy policies for the deployment of funds.

3.3 Create a managed pipeline of SH

Goals

1. Create a managed pipeline of supportive housing to generate permanent housing exits for the most vulnerable homeless individuals and families.
2. Convene Stakeholders and form Supportive Housing Pipeline Oversight Committee.
3. Develop five year SH development goals using unit needs projections.

Strategy 4 – Mainstream Systems Integration

4.1 Formalize Partnerships with Mainstream Health Systems

Goals

1. Finalize data sharing pathways with hospital (Queen of the Valley Medical Center).
2. Develop integrated care coordination program with QVMC's CARE Network.
3. Document referral pathways and processes for integrated care coordination with QVMC's CARE Network.
4. Invite CARE Network to existing client case conferencing venues.
5. Monitor care coordination from case conferencing meetings.
6. Connect health partners to supportive housing projects in pipeline: program design, funding opportunities, etc.

4.2 Formalize partnerships with Criminal Justice System targeting persons who are exiting jails and prisons into homelessness

Goals

1. Develop data sharing agreement between homeless and criminal justice system.
2. Use data to create supportive housing programs targeting frequent users of criminal justice system.
3. Participate in county taskforce to create cross-sector integrated client intake/assessments.

4. Bring services targeting criminal justice system population to shelter.
5. Work with police department outreach to provide jail in-reach for homeless clients.

4.3 Collaboration with Human Services Departments for Child Welfare Involved Families
Goals

1. Increase housing opportunities for child welfare involved families.
2. Use housing strategies identified in the Youth Summit to ensure consistency between systems.