



MCI Plan Update TTX

Jurisdictional Communication Center

At 1106, on the morning of June 15th, your dispatch center receives a call from a witness who saw two damaged vehicles on the side of the road at Main Street and First Street in Generic City. During the interrogation of the caller they reported smoke and visible flames coming from under the hood of one of the vehicles and the other vehicle appeared to be on its roof. The caller was unable to provide a description of the vehicle or the possibility of any injuries at the scene. A second caller to your dispatch center reported that several people appear to be injured at the scene. The 9-1-1 call takers are unable to determine the exact number of patients, but believe there are at least three.

Your initial dispatch includes:

- Law Enforcement: 2 law enforcement officers/deputies that are closest to the incident
- Fire Department: 1 engine, 1 truck/rescue, 1 Battalion Chief
- EMS Transport: 2 ALS ground ambulances, 1 Ambulance Supervisor

1. Based on the available information and resources assigned, should a MCI Notification be sent out to the EMS System at this time?

The first law enforcement officer/deputy arrives at 1108 and reports multiple injured patients, their initial count is 5, including at least 1 child.

- 2. Based on this information, should the dispatch center consider sending a third ground ambulance to the scene?**
- 3. Based on the updated resources responding to the scene, should a MCI Notification be sent out to the EMS System at this time?**
- 4. Based on the available information, what Level MCI should this be? What are the triggers for different levels of MCIs?**
- 5. In addition to the MCI Notification, what other actions would your dispatch center take with an active MCI?**

The first fire engine arrives at the scene at 1111. They confirm that there is an MCI and request two EMS aircraft be dispatched to the scene for two critically injured pediatric patients. An additional engine is requested to establish a Landing Zone at the local high school football field and an additional ground ambulance is requested to help move patients to a landing zone.

6. Would you make any changes to the MCI Notification or add any information to the incident at this point?

The first ground ambulance arrives at 1113 and is designated by the Incident Commander as the Medical Communications Coordinator. The communications center is notified of the following update by the Medical Communications Coordinator:



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- Total of six patients:
 - 3 **Red** Patients
 - One 8 month-old male
 - One 5 year-old female
 - One adult female
 - 2 **Yellow** Patients
 - One adult male
 - One adult female
 - 1 **Green** Patient
 - One adult female

7. MCI Triage Tags are being used for all of the patients, who is responsible for tracking patient Triage Tag numbers, names, and destinations?

The dispatch center is notified that only one air ambulance is available and will be arriving in 5 minutes. The third ground ambulance arrives and transports 1 Red pediatric patients to the landing zone to rendezvous with the responding air ambulance. Napa Central Dispatch notifies the EMS System is at Level 0, with no ambulance units at hospitals.

- 8. What actions should Napa Central take knowing that it is unlikely for additional ground ambulance units to be available within the next 30 minutes?**
- 9. What process should be followed when ordering mutual-aid from neighboring counties?**