NAPA COUNTY PUBLIC HEALTH

California Children's Services (CCS) Program

Public Health
Prevent. Promote. Protect.

PROGRAM SUMMARY

CCS provides access to specialty health care for children with CCS eligible medical conditions[1]. Through this program, children up to 21 years old can get the health care and services they need.

CCS staff work hard to ensure that kids get the right service, at the right time, from the right provider. Referrals typically come from University of California in San Francisco Medical Center, Children's Hospital Oakland, Kaiser Permanente, University of California Davis Medical Center, John Muir Health, Stanford Health, Lucile Packard, local providers such as Ole Health and Queen of the Valley, and family members.

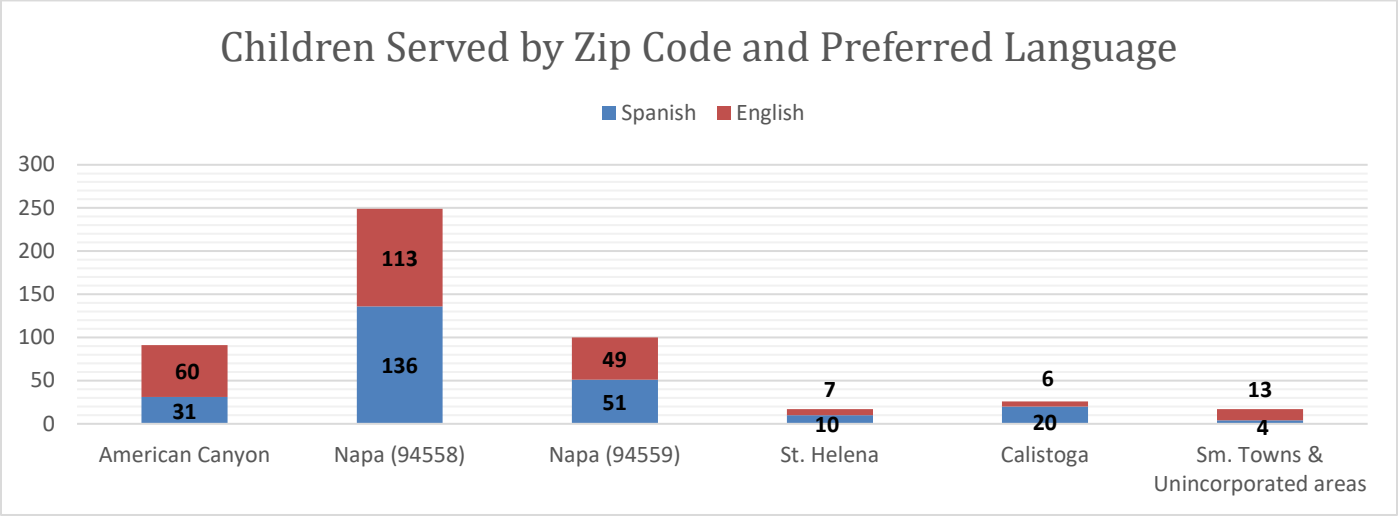
MAIN ACTIVITIES

CCS staff are responsible for:

- Determining medical, residential and financial eligibility
- Ensuring kids get the right care at the right time, from the right provider
- Authorizing specialty medical services and durable medical equipment
- Care coordination/case management
    - Including, but not limited to, maintenance and transportation support
- Providing bilingual and bicultural support in English/Spanish

DEMOGRAPHICS AND NO. SERVED – CALENDAR YEAR 2018

- Average no. of individuals served per month: **502** (2 cases in pending status and not included in graphs below)



[1] Ca. Dept. of Health Care Services. https://www.dhcs.ca.gov/services/ccs/Pages/medicaleligibility.aspx. February 13, 2019.

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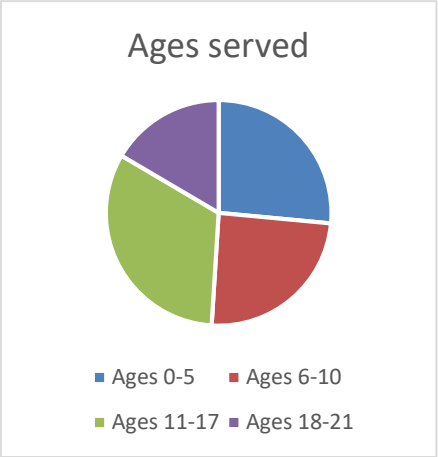
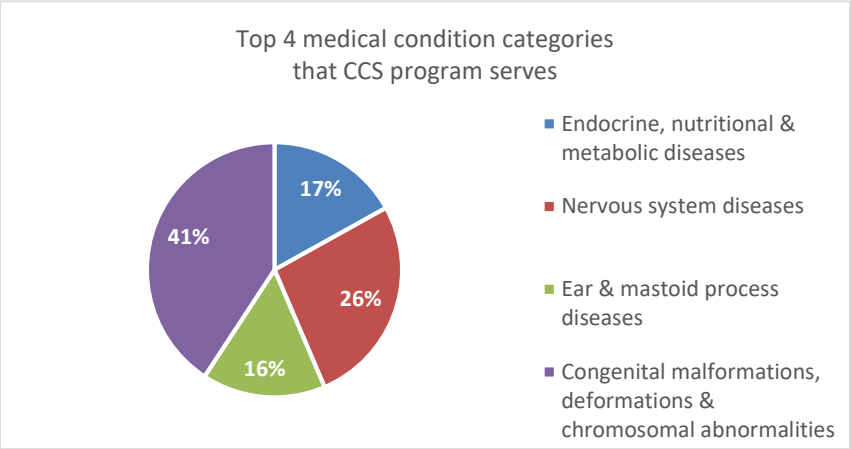




PERFORMANCE MEASURES – CALENDAR YEAR 2018

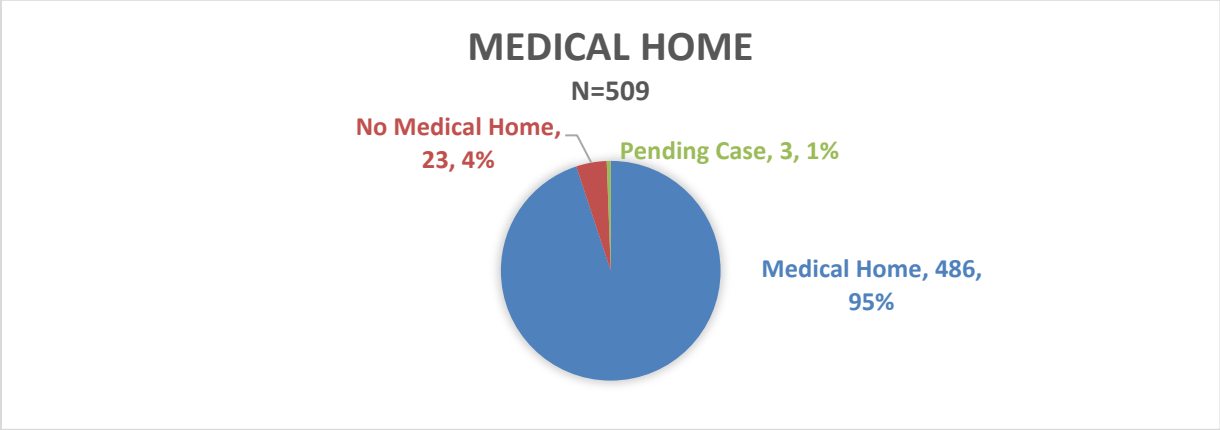
Performance Measure 1: Eligibility determination (timeliness of entry to services) **Program Goal: 100%**

- 93.9% (n=158) of kids' medical eligibility is reviewed within five business days.
- 99.52% (n=158) of kids' Medi-Cal eligibility is reviewed within 30 days.

*No state standard for medical and Medi-Cal eligibility exists at this time; the program determined their own goal. This measure ensures that children get the appropriate services in a timely manner and do not lose access to healthcare.

Performance Measure 2: 95 percent of children in CCS have a medical home **State Goal: 100%**

The County is required to develop a formal improvement plan if less than 80 percent of children have a medical home. Having a medical home ensures continuity of care which is particularly significant for this population.



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QI PROJECTS – STARTING CALENDAR YEAR 2019

- Improve timeliness of eligibility determination
- Tracking children who lose Medi-Cal eligibility and mitigating risk

ADMINISTRATIVE INFORMATION

The CCS budget in FY17-18 was $1,013,503. This program is a mandated program. The Department of Healthcare Services provides program oversight.

The funding source for a county CCS program is a combination of monies appropriated by the county, State General Funds, and the federal government. AB 948, the realignment legislation passed in 1992, mandated that the State and county CCS programs share in the cost of providing specialized medical care and rehabilitation to physically handicapped children through allocations of State General Fund and county monies. The amount of State money available for the CCS program is determined annually through the Budget Act[2].

Health and Safety Code, Section 123800 et seq. is the enabling statute for the CCS program. The explicit legislative intent of the CCS program is to provide necessary medical services for children with CCS medically eligible conditions whose parents are unable to pay for these services, wholly or in part. The statute also requires the DHCS and the county CCS program to seek eligible children by cooperating with local public or private agencies and providers of medical care to bring potentially eligible children to sources of expert diagnosis and treatment[3].

The CCS program is mandated by the Welfare and Institutions Code and the California Code of Regulations (Title 22, Section 51013) to act as an "agent of Medi-Cal" for Medi-Cal beneficiaries with CCS medically eligible conditions. Medi-Cal is required to refer all CCS-eligible clients to CCS for case management services and authorization for treatment. The statute also requires all CCS applicants who may be eligible for the Medi-Cal program to apply for Medi-Cal.[4]

Position	FTE
PH Administrative Manager	.3 FTE
Health Services Nursing Supervisor	.5 FTE
Nurse	1.75 FTE
Medical Secretary	3 FTE

[2] Ibid.
[3] Ca. Dept. of Health Care Services. https://dhcs.ca.gov/services/ccs/Pages/ProgramOverview.aspx. May 22, 2019.
[4] Ca. Dept. of Health Care Services. https://dhcs.ca.gov/services/ccs/Pages/ProgramOverview.aspx. May 22, 2019.

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As of January 1, 2019, the **Whole Child Model** (WCM) came into effect. The CCS Program is now administered as a partnership between local health departments, the California Department of Health Care Services (DHCS), and some County Organized Health Systems (COHS) plans. Senate Bill (SB) 586 Chapter 625 Statute of 2016 authorizes DHCS to establish the WCM in all COHS counties, except Ventura County, to incorporate CCS covered services for the Medi-Cal eligible CCS children and youth into a Medi-Cal managed care health plan (MCP) contract. Additionally, under the WCM, some CCS administrative functions that are currently the responsibility of the county CCS Programs have moved to the WCM MCP. For Napa County the MCP is Partnership HealthPlan of California (PHC).

CCS clients who have Medi-Cal are now case managed by PHC. Children without PHC who qualify for CCS as CCS Only/County CCS patients will be case managed by our Napa County CCS team. The CCS team is working closely with PHC to resolve operational glitches as they arise.

GOALS FOR UPCOMING FY:

- The CCS Program is currently undergoing major programmatic changes with a major transition to Whole Child Model[5] (WCM) that started on January 1, 2019.
- Program staff will continue to ensure a smooth implementation of WCM.
- Program staff will start tracking implications of WCM once the implementation phase is completed.

TO LEARN MORE ABOUT THE CCS PROGRAM, PLEASE CALL:

PHONE: (707) 253 –4391 OR VISIT: https://www.countyofnapa.org/415/California-Childrens-Services-CCS

A Tradition of Stewardship
A Commitment to Service

[5] Ca. Dept. of Health Care Services. https://www.dhcs.ca.gov/services/ccs/Pages/CCSWholeChildModel.aspx. February 13, 2019.