



A Tradition of Stewardship
A Commitment to Service

Health & Human Services Agency
Napa County Emergency Medical Services Agency

Brian Henricksen
EMS Administrator

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MEMORANDUM

To: Napa County EMS System	From: Brian Henricksen, EMS Administrator
Date: December 21, 2018	Re: EMS Duty Officer Program

Effective January 1, 2019 the EMS Agency is implementing a 24/7 EMS Duty Officer Program. In the event that the EMS Agency is needed for assistance, e.g., hospital diversions, the need for medical mutual aid/assistance, MCIs that meet the threshold for EMS Agency notification, EMS personnel communicable disease exposure notification, or for any other issues where the EMS Agency can be of assistance, the Duty Officer can be reached at (707) 312-2290. EMS Policies have been updated with this direct number as well and will go into effect on January 1, 2019. If you have any questions, please feel free to call the EMS Agency.

