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## Stage 2 Business Operation Frequently Asked Questions (FAQs) Updated May 27, 2020 (see red)

### What kinds of businesses are able to operate?

All businesses designated by the State Public Health Officer as “Essential Businesses” are able to operate. The list of “Essential Businesses” can be found here: <https://covid19.ca.gov/essential-workforce/>.

Non-essential businesses will be permitted to reopen according to the State’s four-stage framework , which includes provisions for reopening of lower-risk businesses and spaces (“Stage Two”), broken into two parts “Early Stage 2” and “Expanded Stage 2,” to be followed by the reopening of higher-risk businesses and spaces (“Stage Three”) to allow for the gradual resumption of activities while protecting public health.

Per the State’s Order, the whole State is now in “Stage 2,” and destination retail (retail that allows customers to go into the store with physical distancing) and places of worship and religious and cultural services are now allowed to open, in addition to, office workplaces, limited personal services, outdoor museums, childcare and essential businesses are all permitted to open. All businesses must follow physical distancing protocols in order to open. Examples of retail businesses that can currently operate in this modified fashion include: bookstores, jewelry stores, toy stores, clothing stores, shoe stores, home and furnishing stores, sporting goods stores, antique stores, music stores and florists. Examples of limited personal services that can currently operate include: laundromats, dry cleaners, other laundry services, auto repair shops, car washes, landscapers, pet grooming, dog walking and residential and janitorial cleaning, and maintenance services. The supply chains supporting the above businesses in the manufacturing and logistics sectors may also reopen with physical distancing protocols.

Napa County has also been approved to move into “Expanded Stage 2” as of May 19, 2020. Expanded Stage 2 businesses that can reopen after complying with State requirements for physical distancing protocols include:

- Retail stores, including shopping malls and swap meets
- Dine-in restaurants
- Schools - effective June 1, 2020
- Hair salons and barber shops



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Stage 3 businesses will not be able to reopen until the Governor determines, on a statewide basis, that counties can move into Stage 3. The Governor has also said this stage is likely to be permitted no later than mid-June.

**Is there guidance I should be following to reopen my business?**

Yes. Businesses that are allowed to open per “Early Stage 2” and “Expanded Stage 2” are required to at a minimum, meet the State of California standards, and may follow best management practices that exceed State standards.

The standards and guidance can be found at the County’s website at <https://www.countyofnapa.org/2840/Industry-Guidance> and at the State’s website at <https://covid19.ca.gov/roadmap/>.

Best management practices prepared by local Chamber of Commerce can also be found at the County’s website. <https://www.countyofnapa.org/2840/Industry-Guidance>

**Is there anything I need to do in order to establish I am meeting the State standards?**

Yes. Businesses that allowed to operate are required to: 1) prepare and post the Checklist for your business type; and 2) prepare and post your Social Distancing Protocol

The Checklist can be found at the State’s website: <https://covid19.ca.gov/roadmap/>.

The Social Distancing Protocol can be found in Appendix A of the County’s current Shelter-at-Home Order at: <https://www.countyofnapa.org/2813/Shelter-at-Home-Order>

**Is there guidance or are there requirements specific to childcare and summer camps?**

Guidance and requirements specific to childcare can be found at the State of California’s website here: [https://www.cdss.ca.gov/Portals/9/CCLD/PINs/2020/CCP/PIN\\_20-06-CCP.pdf](https://www.cdss.ca.gov/Portals/9/CCLD/PINs/2020/CCP/PIN_20-06-CCP.pdf).

Napa County is awaiting guidance and requirements from the State on summer camps and other summer programs. The County will share this information when available.

**Is there anything else I need to do after completing the above steps?**

No. Your business may reopen according to the requirements you must now meet. Thank you for helping to protect your patrons and the community from the transmission of COVID-19.



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### **My business isn't a Stage 2 business, when will I be able to open?**

The opening of businesses in Stage 3 and 4 are subject to the guidance of the State of California. To learn more about where your business fits into the Staging plan, visit: <https://covid19.ca.gov/roadmap/>.

The County will communicate updates received from the State of California on the opening of other businesses and sectors. The Governor has indicated that he expects Stage 3 businesses to reopen no later than mid-June.

### **Are face coverings required?**

Napa County's local order requires wearing cloth face coverings when inside places of business or in workplaces, and interacting with any person where six feet of physical distancing cannot be maintained. The face coverings requirement provides for exclusions, like when eating and drinking, or when you are engaged in outdoor activities, and there are exceptions for certain populations, like young children or people who have conditions that make it harder to breathe. For more information on face covering requirements, visit: <https://www.countyofnapa.org/2813/Shelter-at-Home-Order>

### **What is curbside service?**

Curbside service generally means that a customer pre-orders items and then picks up the ordered items outside without entering the place of business. Shopping or browsing of inventory should not occur at the business site. Customers waiting for orders outside of the business should practice proper physical distancing.

### **Is construction allowed?**

Yes. All construction is now allowed. All construction must comply with Construction Site Requirements to maintain social distancing and sanitation. Appendix B of the Order details Construction Site Requirements.

### **Can tasting rooms and wineries open?**

The State of California will not allow wineries and tasting rooms to open during Stage 2. If this changes, the County will communicate this to the public.

### **Can salon services be offered at this time?**

Hair salons and barber shops that strictly comply with State guidance can open for limited services. The guidance can be found at: <https://www.countyofnapa.org/2840/Industry-Guidance>.



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Customers and staff must wear cloth face coverings at all times during services.

Nail salons, massage parlors, aestheticians and cosmetology, ear piercing salons, and tattoo parlors are not permitted to operate in the State of California at this time. These activities will likely be included in Stage 3 and subject to further guidance from the State of California.

### **Can faith-based services resume?**

Faith based services that strictly comply with State guidance can be conducted in person. The guidance can be found at: <https://www.countyofnapa.org/2840/Industry-Guidance>.

Faith based services that cannot comply with the State guidance should be conducted virtually.

### **Can residential cleaning and repair services resume at this time?**

Yes, residential cleaning, repair and maintenance may resume as long as physical distancing protocols are followed.

### **Is this Health Order mandatory or is it just guidance?**

This Order is mandatory. All persons and other entities are required to comply if they do not fall within the exemptions that are specified in the Order.

### **Is pet care allowed?**

Animal care facilities that provide food, shelter, veterinary and/or routine care and other necessities of life for animals may operate with proper physical distancing protocols.

### **Is golfing permitted?**

The use of golf courses and golf driving ranges is permitted with maximum compliance with the requirements outlined in Appendix C of the revised Order, **except that as of May 27, 2020, the County no longer requires adherence to paragraphs 11 (lifting cups) and 12 (removal of flag sticks) of Appendix C.** The owner or manager of each golfing site shall provide security or patrolling to ensure golfers' compliance with the Social Distancing and Golfing Site requirements.

### **Are swimming pools able to open?**

Yes, public and semi-private (i.e. homeowners associations) swimming pools are permitted subject to the rules of the facility/association, proper maintenance including disinfection, and adherence to physical distancing protocols.



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Private residential pools may also be used but should be limited to the members of the household. Gatherings are not permitted under State's Stay At Home Order.

### **Can businesses make reasonable accommodations for people with disabilities?**

Generally, yes. Essential businesses and activities can provide reasonable accommodations to persons with disabilities only to the extent that such accommodations comply with social distancing requirements. Other accommodations cannot be permitted because they are not currently reasonable in light of the COVID-19 pandemic.

### **Can hotels, inns, and campgrounds accept short-term reservations at this time?**

County officials are working with various business sectors, including the lodging industry, on how to safely begin to reopen certain businesses. Much of this is also dependent on what actions the State of California takes to revise the statewide Shelter At Home Order. The Napa County Public Health Officer has advised the lodging industry that reservations beginning on and after June 1, 2020 may be accepted. However, this is not a guarantee that the reservations can be honored, and short-term lodging businesses should inform customers that their reservations will be cancelled if the local and/or state Shelter-At-Home orders continue to prohibit short-term lodging at that time. Further, lodging businesses should consider how they will provide appropriate sanitation and enforce physical distancing protocols when they are allowed to reopen.

The Compliance Task Force will not engage in enforcement activities for lodging businesses that are currently accepting reservations for dates beginning June 1, 2020 and beyond, but making new reservations for dates in May is still prohibited and subject to enforcement. If the Public Health Officer requires May reservations made before the Shelter-At-Home Order or new reservations made on or after June 1, 2020 to be cancelled due to the local or State orders, lodging businesses that do not comply will also be subject to enforcement.

### **Are in-person residential real estate viewings allowed?**

Residential viewings are limited to scheduled property viewings to a potential buying party, as set forth by the State.

### **I still have questions, whom should I contact?**

Businesses are encouraged to work with and through their local Chamber of Commerce or industry group to answer questions. Questions for the County can be emailed to [coronavirus@countyofnapa.org](mailto:coronavirus@countyofnapa.org). Questions or concerns about physical distancing practices at any business or facility should be raised directly to the manager.