



A Tradition of Stewardship
A Commitment to Service



Public Health
Prevent. Promote. Protect.

Stage 2 Business Operation Frequently Asked Questions (FAQs) Updated June 4, 2020 (see red for updates)

What kinds of businesses are able to operate?

All businesses designated by the State Public Health Officer as “Essential Businesses” are able to operate. The list of “Essential Businesses” can be found here: <https://covid19.ca.gov/essential-workforce/>.

Non-essential businesses will be permitted to reopen according to the State’s four-stage framework , which includes provisions for reopening of lower-risk businesses and spaces (“Stage Two”), broken into two parts “Early Stage 2” and “Expanded Stage 2,” to be followed by the reopening of higher-risk businesses and spaces (“Stage Three”) to allow for the gradual resumption of activities while protecting public health.

Per the State’s Order, the whole State is now in “Stage 2,” and destination retail (retail that allows customers to go into the store with physical distancing) and places of worship and religious and cultural services are now allowed to open, in addition to office workplaces, limited personal services, outdoor museums, and childcare. All businesses must follow physical distancing protocols in order to open. Examples of limited personal services that can currently operate include: laundromats, dry cleaners, other laundry services, auto repair shops, car washes, landscapers, pet grooming, dog walking and residential and janitorial cleaning, and maintenance services. The supply chains supporting the above businesses in the manufacturing and logistics sectors may also reopen with physical distancing protocols.

Napa County was approved to move into “Expanded Stage 2” on May 19, 2020. Expanded Stage 2 businesses that can reopen after complying with physical distancing protocols include:

- Retail stores, including shopping malls and swap meets
- Dine-in restaurants
- Schools and childcare
- Hair salons and barber shops



A Tradition of Stewardship
A Commitment to Service



Public Health
Prevent. Promote. Protect.

On Friday, May 29, Governor Newsom announced that local governments will be the deciders for counties moving further into Phase 3 of the State’s reopening plan. What does this mean for Napa County?

The State’s current plan is to issue guidance regarding “How” sectors can re-open, but leave the timing (“When”) to the Counties, based on local conditions.

Our current local Shelter-at-Home Order (May 7) and our local conditions permit such reopening to occur as State guidance is issued. This means that Napa County is unable to approve the reopening of any sectors until such guidance documents are posted to the State's website. Once State guidance documents are posted, the local health officer can decide, based on local conditions and disease epidemiology, whether it is prudent to allow such sectors to reopen. Currently, our local Shelter-at-Home Order and our local conditions permit such reopening to occur as State guidance is issued. If local conditions change (i.e., worsen), then a new local Shelter-at-Home Order will be issued that may set forth a different process.

In limited instances, the State of California has announced that a Stage 2 business sector is permitted to reopen, such as summer schools and day camps for children, but has not provided reopening guidance. When that happens, Napa County will develop and post guidance for that sector to follow so that it can reopen safely.

Please remember that this further progression through Stage 2 and into Stage 3 is possible for our community only because the County’s variance attestation that we are sufficiently prepared for a possible surge was posted by the State on May 19. In order for more reopening to occur in Napa County, we must all continue to engage in physical distancing, follow the cloth face coverings requirements, and adhere to all aspects of State industry guidance documents. The County's continued progress depends upon all of us acting in socially and behaviorally responsible ways. Thank you for your help!

Is there guidance I should be following to reopen my business?

Yes. Businesses that are allowed to open are required to, at a minimum, meet the State of California standards, and may follow best management practices that exceed State standards. In the event that the State of California expressly permits a business sector to reopen but does not provide guidance, Napa County will develop and post guidance to allow the sector to reopen safely. When guidance is released from the State of California, it will be posted on the County’s website and will be the controlling guidance that should be followed.



A Tradition of Stewardship
A Commitment to Service



Public Health
Prevent. Promote. Protect.

The standards and guidance can be found at the County's website at <https://www.countyofnapa.org/2840/Industry-Guidance>. If guidance is not available for a specific industry, these businesses should not reopen.

Best management practices prepared by local Chambers of Commerce can also be found at the County's website. <https://www.countyofnapa.org/2840/Industry-Guidance>

Is there anything I need to do in order to establish I am meeting the State standards?

Yes. Businesses that allowed to operate are required to: 1) prepare and post the Checklist for your business type (if applicable); and 2) prepare and post your Social Distancing Protocol as required by the County's Shelter-at-Home order.

The Checklist can be found at the State's website: <https://covid19.ca.gov/roadmap/>.

The Social Distancing Protocol can be found in Appendix A of the County's current Shelter-at-Home Order at: <https://www.countyofnapa.org/2813/Shelter-at-Home-Order>

Is there guidance or are there requirements specific to childcare and children's summer day camps and programs?

The California Department of Public Health has already approved the opening of childcare facilities, children's summer day camps and children's programs (i.e., recreation and educational programs, including lessons) under Stage 2. The State has provided guidance for childcare facilities, but not for day camps or other recreational and educational programs for children. In the absence of State guidance, the County has prepared guidance for this sector that can be found here: <https://www.countyofnapa.org/2840/Industry-Guidance>

When guidance is released from the State of California, it will be posted on the County's website and will be the controlling guidance that should be followed.

The operation of summer camps and programs for children requires stable groups of no more than 10 children for increments of at least three weeks. Outdoor spaces are encouraged, but if indoor spaces are used, the indoor area must be large enough to separately accommodate the number of groups, and each group should be limited to the same location for the entirety of the three-week increment.

To help prevent the spread of COVID-19 and limit interactions outside the household, children should be limited to one activity every three weeks.



A Tradition of Stewardship
A Commitment to Service



Public Health
Prevent. Promote. Protect.

Is there anything else I need to do after completing the above steps?

No. Your business may reopen according to the requirements you must now meet. Thank you for helping to protect your patrons and the community from the transmission of COVID-19.

My business isn't a Stage 2 business, when will I be able to open?

The opening of businesses in Stage 3 and 4 are subject to the guidance of the State of California. To learn more about where your business fits into the Staging plan, visit: <https://covid19.ca.gov/roadmap/>.

The County will communicate updates received from the State of California on the opening of other businesses and sectors.

Are face coverings required?

Napa County's local order requires wearing cloth face coverings when inside places of business or in workplaces, and interacting with any person where six feet of physical distancing cannot be maintained. The face coverings requirement provides for exclusions, like when eating and drinking, or when you are engaged in outdoor activities, and there are exceptions for certain populations, like young children or people who have conditions that make it harder to breathe. For more information on face covering requirements, visit: <https://www.countyofnapa.org/2813/Shelter-at-Home-Order>

Can salon services be offered at this time?

Hair salons and barber shops that strictly comply with State guidance can open for limited services. The guidance can be found at: <https://www.countyofnapa.org/2840/Industry-Guidance>.

Customers and staff must wear cloth face coverings at all times during services.

Nail salons, massage, aestheticians and cosmetology, ear piercing salons, and tattoo parlors are not permitted to operate in the State of California at this time. These activities will likely be included in Stage 3 and subject to further guidance from the State of California.



A Tradition of Stewardship
A Commitment to Service



Public Health
Prevent. Promote. Protect.

Can faith-based services resume?

Faith based services that strictly comply with State guidance can be conducted in person. The guidance can be found at: <https://www.countyofnapa.org/2840/Industry-Guidance>.

Faith based services that cannot comply with the State guidance should be conducted virtually.

Can residential cleaning and repair services resume at this time?

Yes, residential cleaning, repair and maintenance may resume as long as physical distancing protocols are followed.

Is this Health Order mandatory or is it just guidance?

This Order is mandatory. All persons and other entities are required to comply if they do not fall within the exemptions that are specified in the Order.

Is pet care allowed?

Animal care facilities that provide food, shelter, veterinary and/or routine care and other necessities of life for animals may operate with proper physical distancing protocols.

Is golfing permitted?

The use of golf courses and golf driving ranges is permitted with maximum compliance with the requirements outlined in Appendix C of the revised Order, except that as of May 27, 2020, the County no longer requires adherence to paragraphs 11 (lifting cups) and 12 (removal of flag sticks) of Appendix C. The owner or manager of each golfing site shall provide security or patrolling to ensure golfers' compliance with the Social Distancing and Golfing Site requirements.

Are swimming pools able to open?

Yes, public and semi-private (i.e. homeowners associations) swimming pools are permitted subject to the rules of the facility/association, proper maintenance including disinfection, and adherence to physical distancing protocols. Napa County has issued specific guidance for reopening public and semi-private pools.

Private residential pools may also be used but should be limited to the members of the household. Gatherings are not permitted under State's Stay At Home Order.



A Tradition of Stewardship
A Commitment to Service



Public Health
Prevent. Promote. Protect.

Can businesses make reasonable accommodations for people with disabilities?

Generally, yes. Essential businesses and activities can provide reasonable accommodations to persons with disabilities only to the extent that such accommodations comply with social distancing requirements. Other accommodations cannot be permitted because they are not currently reasonable in light of the COVID-19 pandemic.

Can hotels, inns, and campgrounds accept short-term reservations at this time?

County officials are working with various business sectors, including the lodging industry, on how to safely begin to reopen certain businesses. Much of this is also dependent on what actions the State of California takes to revise the statewide Shelter At Home Order. The Napa County Public Health Officer has advised the lodging industry that reservations may be accepted. However, this is not a guarantee that the reservations can be honored, and short-term lodging businesses should inform customers that their reservations will be cancelled if the local and/or state Shelter-At-Home orders continue to prohibit short-term lodging at that time. Further, lodging businesses should consider how they will provide appropriate sanitation and enforce physical distancing protocols. The State's Guidelines and Checklist for hotels and lodging can be found here: <https://www.countyofnapa.org/2840/Industry-Guidance>

Are in-person residential real estate viewings allowed?

Residential viewings are limited to scheduled property viewings to a potential buying party, as set forth by the State.

I still have questions, whom should I contact?

Businesses are encouraged to work with and through their local Chamber of Commerce or industry group to answer questions. Questions for the County can be emailed to coronavirus@countyofnapa.org. Questions or concerns about physical distancing practices at any business or facility should be raised directly to the manager.