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## **Stage 2 and 3 Business Operations Frequently Asked Questions (FAQs)**

**Updated June 19, 2020**  
**(see red for updates)**

### **What kinds of businesses are currently able to operate?**

The State has a four-stage reopening framework that Napa County is following. In Stage 1, all businesses designated by the State Public Health Officer as “Essential Businesses” were able to operate. The list of “Essential Businesses” can be found here: <https://covid19.ca.gov/essential-workforce/>. All other businesses are being permitted to reopen as the County progresses through the remaining stages. The four-stage framework is intended to allow for the gradual resumption of activities while protecting public health.

On May 19, 2020, the State approved Napa County to move into “Expanded Stage 2,” which allows, but does not require, the County to permit certain additional business sectors to reopen when the State issues guidance about the modifications needed for the business to operate more safely.

As of June 5, 2020, based on State guidance, the following business sectors were permitted to reopen in Napa County:

- Retail stores, including shopping malls and swap meets
- Dine-in restaurants
- Limited personal services
- Hair salons and barber shops
- Schools and childcare
- Casinos and card rooms
- Day camps and children’s activities
- Bars, tasting rooms and wineries
- Camping
- Hotels (except for amenities such as spas, indoor pools, and fitness centers, which must follow the anticipated reopening timeline below). Outdoor pools are permitted following the Guidance for Pool and Spa operators.
- Family entertainment centers (i.e. bowling, batting cages, mini-golf, etc.)
- Museums
- Film/television/music production
- Professional sports (without an audience)



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As of June 19, 2020, the following businesses are also permitted to reopen:

- Indoor gyms and fitness studios
- Indoor pools
- Movie Theatres
- Personal Services including nail salons, spas, massage therapy and cosmetology

**Governor Newsom announced that local governments will be the deciders for counties moving further into Stage 3 of the State’s reopening plan. What does this mean for Napa County?**

The State is issuing guidance regarding “How” sectors can re-open, but it leaves the timing (“When”) of reopening to the Counties, based on local conditions. Once State guidance documents are posted, the local health officer can decide, based on local conditions and disease epidemiology, whether it is prudent to allow such sectors to reopen. If local public health conditions change after a sector reopens, then a new local Shelter-at-Home Order may be issued to adjust the reopening process.

Please that the opening of additional businesses is possible for our community only because the County’s variance attestation that we are sufficiently prepared for a possible surge was posted by the State on May 19. In order for more reopening to occur as planned in Napa County, we must all continue to engage in physical distancing, follow the new State of California cloth face covering requirements issued on June 18, 2020, and adhere to all aspects of reopening guidance documents. The County's continued progress depends upon all of us acting in socially and behaviorally responsible ways. Thank you for your help!

**Is there guidance I should be following to reopen my business?**

Yes. Businesses that are allowed to open are required to, at a minimum, meet the posted State of California standards, and may follow best management practices that exceed State standards.

In the event that the State of California expressly permits a business sector to reopen but does not provide guidance, Napa County will develop and post guidance to allow the sector to reopen safely. When guidance is released from the State of California, it will be posted on the County’s website and will be the controlling guidance that should be followed.

Some State guidance documents are being released with recommended “effective dates.” This is only a recommendation: counties can choose to allow businesses to reopen as soon as the guidance is released, without waiting for the recommended date, and they can also postpone reopening until after the recommended date, all depending on local conditions.



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The standards and guidance can be found at the County's website at <https://www.countyofnapa.org/2840/Industry-Guidance>. If guidance is not available for a specific industry, these businesses should not reopen. The California Department of Public Health has now provided guidance for schools, day camps, and children's activities, and pools. That guidance replaces the prior county guidance, and the State guidance should now be followed.

Best management practices prepared by local Chambers of Commerce can also be found at the County's website. <https://www.countyofnapa.org/2840/Industry-Guidance>

**Is there anything I need to do in order to establish I am meeting the State standards?**

Yes. Businesses that allowed to operate are required to: 1) prepare and post the Checklist for your business type (if applicable); and 2) prepare and post your Social Distancing Protocol as required by the County's Shelter-at-Home order.

The Checklist can be found at the State's website: <https://covid19.ca.gov/roadmap/>.

The Social Distancing Protocol can be found in Appendix A of the County's current Shelter-at-Home Order at: <https://www.countyofnapa.org/2813/Shelter-at-Home-Order>

**Is there anything else I need to do after completing the above steps?**

No. Your business may reopen according to the requirements you must now meet. Thank you for helping to protect your patrons and the community from the transmission of COVID-19.

**My business isn't a Stage 2 or 3 business, when will I be able to open?**

The opening of businesses in Stage 4 is subject to the guidance of the State of California. To learn more about where your business fits into the Staging plan, visit: <https://covid19.ca.gov/roadmap/>.

The County will communicate updates received from the State of California about reopening other businesses and sectors.



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### **Are face coverings required?**

On June 18, 2020, the State of California issued new face covering requirements. In general, face coverings are required indoors in all buildings open to the public, when waiting in line to access a public building, and outdoors when six feet of distance cannot be maintained from those not in your household. There are exclusions, like when eating and drinking, or when you are engaged in outdoor activities, and there are exceptions for certain populations, like young children or people who have conditions that make it harder to breathe. For more information on face covering requirements, visit: <https://www.countyofnapa.org/2813/Shelter-at-Home-Order>

### **Can salon services be offered at this time?**

Hair salons and barber shops that strictly comply with State guidance can open for limited services. The guidance can be found at: <https://www.countyofnapa.org/2840/Industry-Guidance>. Customers and staff must wear cloth face coverings at all times during services.

Personal care services including nail salons, massage therapy, aesthetician and cosmetology services, ear piercing salons, and tattoo parlors may now open with strict adherence to State guidance. The guidance can be found here: <https://www.countyofnapa.org/2840/Industry-Guidance>. Customers and staff must wear face coverings at all times except when it would be impossible to perform the service.

### **When can gyms and fitness studios open?**

Gyms and fitness studios may now open with strict adherence to State guidance and face covering requirements. The guidance can be found here: <https://www.countyofnapa.org/2840/Industry-Guidance>.

### **Are outdoor gyms or group recreation, including team practice allowed at this time?**

Outdoor group recreation is allowed at this time for both youth and adults as long as guidance for physical distancing is adhered to and there is no shared equipment use. Fitness equipment at parks, playgrounds, and other outdoor recreational facilities with shared surfaces should remain closed.

Guidance is available here: <https://www.countyofnapa.org/2840/Industry-Guidance>



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### **Can faith-based services resume?**

Faith based services that strictly comply with State guidance and face covering requirements can be conducted in person. The guidance can be found at:

<https://www.countyofnapa.org/2840/Industry-Guidance>.

Faith based services that cannot comply with the State guidance should be conducted virtually.

### **Can residential cleaning and repair services resume at this time?**

Yes, residential cleaning, repair and maintenance may resume as long as physical distancing and face covering protocols are followed.

### **Is this Health Order mandatory or is it just guidance?**

This Order is mandatory. All persons and other entities are required to comply if they do not fall within the exemptions that are specified in the Order.

### **Is pet care allowed?**

Animal care facilities may operate with proper physical distancing and face covering protocols.

### **Is golfing permitted?**

The use of golf courses and golf driving ranges is permitted with maximum compliance with physical distancing requirements.

### **Are swimming pools able to open?**

Yes, public and semi-private (i.e. homeowners associations) swimming pools are permitted subject to the rules of the facility/association, proper maintenance including disinfection, and adherence to physical distancing protocols. Outdoor pools are addressed in the State's campground and outdoor recreation guidance: <https://www.countyofnapa.org/2840/Industry-Guidance>. **Indoor pools may also open and should use the fitness center guidance:** <https://covid19.ca.gov/pdf/guidance-fitness.pdf>

Private residential pools may only be used by the members of the household. Gatherings are not permitted under State's Stay At Home Order.

### **Can businesses make reasonable accommodations for people with disabilities?**

Generally, yes. Essential businesses and activities can provide reasonable accommodations to persons with disabilities only to the extent that such accommodations comply with social distancing requirements. Other accommodations cannot be permitted because they are not currently reasonable in light of the COVID-19 pandemic.



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**Can hotels, inns, and other lodging operate at this time?**

Yes, the State's Guidelines and Checklist for hotels and lodging can be found here:

[https://www.countyofnapa.org/2840/Industry-Guidance.](https://www.countyofnapa.org/2840/Industry-Guidance)

Physical distancing and face covering protocols are required.

**Can campgrounds operate at this time?**

Yes. The State's Guidelines and Checklist for camping can be found here:

[https://www.countyofnapa.org/2840/Industry-Guidance.](https://www.countyofnapa.org/2840/Industry-Guidance)

Physical distancing protocols, including wearing a face covering indoors in common areas and outdoors when six feet of distance from non-household members cannot be achieved, are required.

**Are in-person residential real estate viewings allowed?**

Residential viewings are limited to scheduled property viewings to a potential buying party, as set forth by the State.

**I still have questions, whom should I contact?**

Businesses are encouraged to work with and through their local Chamber of Commerce or industry group to answer questions. Questions for the County can be emailed to [coronavirus@countyofnapa.org](mailto:coronavirus@countyofnapa.org). Questions or concerns about physical distancing, face covering, or hygiene practices at any business or facility should be raised directly to the manager.