



A Tradition of Stewardship
A Commitment to Service



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Stage 2 Restaurant Operations Frequently Asked Questions (FAQs)

Updated May 23, 2020
(see red)

Are restaurants able to open for dine-in services?

Yes, Napa County was approved to begin reopening limited businesses under “Expanded Phase 2” of the State’s Reopening Plan. Restaurants may now begin offering dine-in services if they, at a minimum, meet the State’s criteria and implement physical distancing and other protective measures.

What criteria are restaurants required to meet in order to open for dine-in services?

Restaurants are required to meet the State of California standards, and may follow best management practices that exceed State standards.

Restaurant-specific standards and guidance can be found at the County’s website at <https://www.countyofnapa.org/2840/Industry-Guidance> and at the State’s website at <https://covid19.ca.gov/roadmap/>. Restaurants must prepare and post their State-required checklist and County required Social Distancing Protocol in order to begin offering dine-in services.

Best management practices prepared by the local Chambers of Commerce can also be found at the County’s website at <https://www.countyofnapa.org/2840/Industry-Guidance>.

Are face coverings required?

Napa County’s local health order requires wearing cloth face coverings when inside places of business or in workplaces, and interacting with any person where six feet of physical distancing cannot be maintained. Face coverings should be worn by staff at restaurants unless six feet of physical distancing can be maintained with customers and with other staff members. Customers should wear face coverings when entering and exiting the restaurant, using bathrooms or standing in shared spaces. There are exceptions for certain populations, like young children or people who have conditions that make it harder to breathe. For more information on face-covering requirements, visit: <https://www.countyofnapa.org/2813/Shelter-at-Home-Order>.



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How will restaurant operations be different?

Restaurant owners, managers and staff should familiarize themselves with the required State guidance and social distancing protocols that can be found at the County's website at <https://www.countyofnapa.org/2840/Industry-Guidance> and at the State's website at <https://covid19.ca.gov/roadmap/>.

While not a complete list, some differences you should expect to see include:

- Increased outdoor seating
- Fewer tables in order to maintain six feet from other guests and employee workspaces
- Limits to the number of guests that may be seated together
- Closed bar areas or other common areas
- Disposable menus
- Pre-rolled silverware
- Condiments only upon request
- Guests packaging their own leftovers in to-go containers
- Hand sanitizing stations at entrance and exit

Restaurant guests may be asked to:

- Make reservations to allow for staggered arrival and departure times
- Wait in a car or outside while a table is prepared
- Disclose COVID-19 related symptoms or have their temperature checked

May I dine out with friends and family?

California is still under a Shelter At Home Order, so you should only share a table with members of your household.

As other counties open, can I travel out of town to dine at a restaurant?

California is still under a Shelter At Home Order, and travel for non-essential purposes is prohibited. Likewise, only those who live or work in Napa County should be dining at restaurants in Napa County.

I still have questions, whom should I contact?

Restaurants are encouraged to work with and through their local Chamber of Commerce or industry group to answer questions. Questions for the County can be emailed to coronavirus@countyofnapa.org. Questions or concerns about physical distancing practices at any business or facility should be raised directly to the manager or reported to covid19compliance@countyofnapa.org.