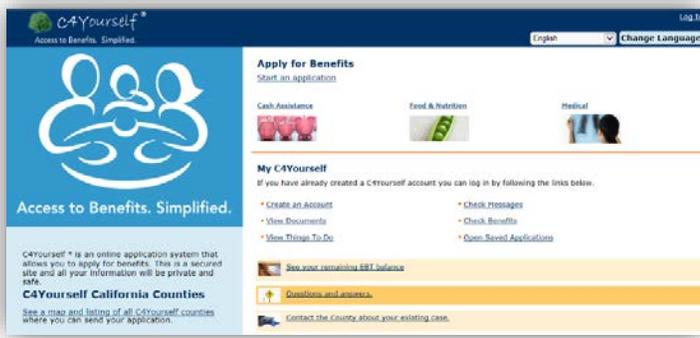


Self Service Options

C4Yourself

Manage your case electronically.

C4Yourself is a website that allows you to apply for and recertify (renew) benefits and manage your case information. Create an account at www.C4Yourself.com or download the Mobile App.



What can I do with a C4Yourself Account?

Online options are organized into five sections:

- 1. My Things to Do**
 - Complete an annual renewal for CalWORKs, CalFresh and Medi-Cal
 - Report changes to your worker
 - Update or add missing information to your application
 - See prior applications
 - Manage your profile
- 2. My Messages**
 - View messages from your worker
- 3. My Applications**
 - Start new application
 - Submit missing information
 - Complete renewal
 - View prior applications
- 4. My Documents**
 - Submit SAR 7 electronically
 - Upload verifications
 - Print blank forms
 - See pending verifications due
- 5. My Benefits**
 - View workers information, benefit amounts, renewal month & SAR 7 due month
 - Access a link to the CA EBT website



Can I receive correspondence electronically?

Yes!

E-notifications allow you to receive all correspondence straight to your C4Yourself Account!

If you have a C4Yourself account, you may opt-in to receive your correspondence electronically right from your account. Just click on the “My Account” tab, then “Manage My Account Profile” link. You may opt-in to receive e-notifications along with text reminders.

You may also ask your worker to sign you up for e-notifications. Your worker can assist you in creating a C4Yourself account if you need help.



A Tradition of Stewardship
A Commitment to Service

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Text Reminders



Sign up for text reminders by texting **C4Y to 62315** or scan this QR code



The C4Yourself Text service will send a courtesy text message to your mobile phone to inform you when you:

- Have an appointment
- Are missing necessary required documents (SAR 7)
- Your benefits will be discontinued (CalWORKs and/or CalFresh due to missing a redetermination)

Ask your worker about automated phone call reminders if you prefer to receive a phone call

Don't wait in line. Go online!

We encourage you to use our self-service features to help save you time.

- Applying online can be done at home anytime!
- Submit documents from your computer or phone without having to visit our office!
- Did you know you can check in for an appointment or upload documents at our self-serve kiosk? It's located in our Napa office.



Use the free WiFi in our Napa office for internet access

Name: Napa Guest
No password required

Free help is available between the hours of 8am and 5pm
Self Sufficiency Services Division

707-253-4511
www.countyofnapa.org/hhsa

Napa Office
2751 Napa Valley Corporate Drive
Building A, Room 108
Napa, CA 94558

American Canyon Office
4381 Broadway Street
Suite 101
American Canyon, CA 94503



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