

# SAMPLE UTILITIES BILL

## Account Statement

**Napa County**  
**NAPA BERRYESSA R.I.D.**  
**1195 3RD ST., ROOM 101**  
**NAPA, CA 94559**

### ACCOUNT INFORMATION 1

ACCOUNT: XXXX  
 SERVICE ADDRESS: SERVICE ADDRESS  
 SERVICE PERIOD: 10/01/2020 to 11/30/2020  
 BILLING DATE: 12/01/2020

DUE DATE: 01/01/2021

### METER READING 2

Meter No	Previous Reading	Current Reading	Date Read	Usage
3601	3607	3607	11/30/2020	6

### BILL SUMMARY 4

PREVIOUS BALANCE	\$468.00
PAYMENTS RECEIVED	\$263.00
ADJUSTMENTS	-\$225.00
CURRENT CHARGES	\$348.00

TOTAL AMOUNT DUE \$328.00

### CURRENT CHARGES 3

Beginning Balance	\$468.00
Sewer Fixed -- Napa	170.00
Water Fixed -- NBRID	130.00
Sewer--NBRID	32.00
Water Usage--NBRID	16.00
ADJUST	-\$225.00
PAYMENT 11/2020	-\$263.00

TOTAL CURRENT CHARGES \$348.00

### SPECIAL MESSAGE 5

\*\*\*\*Credit card payments can be made online.\*\*\*\*  
<https://heartlandpaymentservices.net/PaymentPortal/NBRID/Bills>  
 Or at the Admin Office. A 2.34% fee will apply.

Fee will apply if bill is not paid by due date

## Payment Coupon 6

### ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT  
 PLEASE MAKE CHECK PAYABLE TO:

**NAPA BERRYESSA R.I.D.**

ACCOUNT: XXXX  
 SERVICE ADDRESS: SERVICE ADDRESS  
 SERVICE PERIOD: 10/01/2020 to 11/30/2020  
 BILLING DATE: 12/01/2020

DUE DATE: 01/01/2021

CUSTOMER NAME  
 CUSTOMER ADDRESS  
 CUSTOMER CITY, STATE, ZIP

### AMOUNT DUE

TOTAL AMOUNT DUE BY 01/01/2021 \$328.00

### AMOUNT ENCLOSED

REMIT PAYMENT TO:

**Napa County**  
**NAPA BERRYESSA R.I.D.**  
**1195 3RD ST., ROOM 101**  
**NAPA, CA 94559**

# UNDERSTANDING YOUR BILL

- 1 ACCOUNT INFORMATION.** View your account information, including account number, service address, service period (billing cycle), and billing date.
- 2 METER READING.** View the readings for previous and current meter readings, and usage (consumption). Readings and usage are listed in thousand gallons. For the meter pictured, usage is 6,000 gallons for the billing cycle.
- 3 CALCULATIONS OF CURRENT CHARGES.** View your Beginning Balance, typically from the prior billing cycle, the current sewer and water fixed and usage charges, any payments made to the account since the prior billing period, and Total Current Charges.
- 4 SUMMARY OF CHARGES.** View your previous balance, payments received, billing adjustments, and current charges due.
- 5 CUSTOMER MESSAGES.** This section is reserved for special District-wide messages about your bills that can include information about online payments, rebate programs if available, upcoming meetings, or water/sewer system advisories. Billing messages related to water and wastewater charges included in the bill may be printed in this section in lieu of separate mailings.
- 6 PAYMENT COUPON.** This section contains remittance information and should be returned with your payment to the address listed.

*If you'd like to speak with a representative, please call the NBRID administration office at (707) 253-4351 or email District staff at [nbrid@countyofnapa.org](mailto:nbrid@countyofnapa.org). Due to Covid-19, in person meetings are limited and must be scheduled in advance if preferred. Office hours are Monday through Friday 8am to 5pm (except for County holidays).*