



NAPA COUNTY

CALIFORNIA

The Napa County EMS Agency is pleased to announce the launch of a new online License Management System with an E-Licensing Portal. The EMS Agency will manage all aspects of credentialing through this system. All new applicants to Napa County must use the E-License Portal to create an account and apply for certification or accreditation. Existing providers in Napa County have until January 1, 2021 before they are required to utilize the E-Licensing Portal.

Here is the homepage for the E-Licensing Portal with instructions on how to create an account for new providers or how to claim an account for existing providers.

The screenshot shows the homepage of the Napa County EMS Agency E-Licensing Portal. At the top left is the Napa County Emergency Medical Services logo. To its right, the text "NAPA COUNTY CALIFORNIA" is displayed in white and gold. Below this is a yellow horizontal bar. On the left side, there is a navigation menu with three items: "Account Login" (with a person icon), "Training" (with a graduation cap icon), and "License Verification" (with a magnifying glass icon). The main content area has a heading "Welcome to the Napa County EMS Agency E-Licensing Portal". Below the heading is a paragraph of introductory text. There are two sub-sections: "Existing Providers" and "New Providers", each with a paragraph of text. At the bottom of the main content area is a "Login" section with two input fields for "Username" and "Password", a link for "Forgot Username or Forgot Password?", and two buttons labeled "Login" and "Create Account". At the very bottom of the page, there is a small copyright notice: "© 2021 ImageTrend, Inc."

If you have not been previously credentialed in Napa County, you will need to create an Account by filling out the form below. Required items are marked with a red asterisk.

NAPA COUNTY CALIFORNIA

Account Login
Training
License Verification

Create Your Account

Please enter your address and personal email in the **Address** and **Email** sections so that the EMS Agency can send you official communications. This information will not be shared publicly.

Account Demographics

*First Name:

Middle Name:

*Last Name:

Preferred Name:

*Social Security Number: -- Show

*Birth Date: Today

*Gender:

*Race: Available: American Indian or Alaska Native, Asian, Black or African American, Choose Not To Identify, Hispanic/Latino, Native Hawaiian or Other Pacific I, White. Selected:

Address Information

*Country:

*Address:

*Postal Code:

*City:

*County:

*State:

Contact Information

*Email:

*Primary Phone: --

Home Phone: --

Work Phone: --

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Once your account has been created, you can submit an application for Certification or Accreditation.

When you are logged into your account, click on the “Applications” tab on the left side to see a list of available applications. Each of the applications has a written description below their respective titles. Click the “Apply Now” to begin the application process. The first page of each respective application has a full set of instructions. Once you start an application, it must be completed within 30 days or it will automatically be purged from the system.

The screenshot shows the Napa County Emergency Medical Services website. The header includes the Napa County logo and the text "NAPA COUNTY CALIFORNIA". A navigation menu on the left lists "My Account", "Applications", "Continue", "Checkout", "Transaction", "Training", "Providers", and "License Verification". The main content area is titled "Available Applications" and includes a welcome message "Welcome, David Test | Logout". Below this, there are tabs for "My Applications" and "Service Applications". A user profile section shows "Test, David ()". A table of applications is displayed with the following rows:

Applications	Action
Emergency Medical Dispatcher - Initial or Renewal Application Application for Emergency Medical Dispatcher (EMD) certification. You must be employed by either the Emergency Communications Center or Napa Central Dispatch in order to apply for this certification.	Apply Now
Emergency Medical Technician - Initial Application or expired more than 24 months Application for initial Emergency Medical Technician (EMT) certification or if your certification has been expired for more than 24 months	Apply Now
Emergency Medical Technician - Renewal including transferring certification from another EMS Agency Application for renewal of Emergency Medical Technician (EMT) certification including the ability to transfer certification to Napa County from another EMS Agency	Apply Now
Paramedic Accreditation Application to obtain accreditation to practice as a Paramedic in Napa County. You must be employed by an ALS agency within Napa County in order to apply for accreditation.	Apply Now

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The Napa County EMS Agency may take up to 30 days to process an application. If your application is received within 30 days of the expiration date of your certification, your application may not be processed before your certification expires. You do have the option to pay an Expedite Fee of \$100.00 to have your application processed within 10 business days. All fees paid to the Napa County EMS Agency are non-refundable.

A full list of fees can be found here:

<https://www.countyofnapa.org/DocumentCenter/View/1650/Fee-Schedule-PDF>

If you have questions or need assistance, please email the Napa County EMS Agency at ems@countyofnapa.org or call (707) 253-4341.