



A Tradition of Stewardship
A Commitment to Service

Department of Corrections

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NAPA COUNTY DEPARTMENT OF CORRECTIONS

Off-Site or At-Home Video Visitation Rules

Participation in video-visitation is a privilege, not a right. Both visitor and inmate are expected to conduct themselves in an appropriate fashion at all times during a video visit. Napa County Department of Corrections reserves the right to deny, cancel or terminate a video visit prior to or during a video session based upon visitor or resident inmate misconduct. Napa County Department of Corrections also reserves the right to restrict visitor from participating in all future use of the system.

- Off-site visits must be scheduled at least 24 hours in advance by the visitor from the Securus Video Visitation website at <http://videovisitation.securustech.net/onsite>
- The registering visitor must be at least 17 years of age and present valid government issued photo identification during the initial registration process. Approvals are generally made within 24 to 48 hours.
- Inmates are not restricted as to the number of off-site video visit they may receive in a week, but, the duration of each visit is **20 minutes**. Each inmate is allowed only three (3) on-site visits per week.
- All visits are recorded and subject to electronic monitoring by the Napa County Department of Corrections Staff
- Every visitor that scheduled their visit in advance must show up at least **10 minutes prior to your scheduled visit**.
- Visitors arriving late will only receive balance of remaining visit time, or may not be allowed to visit at the discretion of visitation staff
- Visitors **under the age of 17** must be accompanied by a parent or guardian
- Visitors may **ONLY** bring their identification and car keys into the visitation area
- Cell phones, cameras, or any other type of electronic devices are prohibited from the visitation area
- Loud talking or any type of disruptive behavior will not be permitted
- Do not damage or deface the visitation equipment. Doing so may result in prosecution
- If you experience a problem with the audio or video reception during your visit, you are required to notify the visitation staff immediately, however, this will not extend your visit, nor, will you be offered an additional visit in the future
- **NO NUDDITY**, provocative, or tight fitting clothing will be allowed during the visit. Violators will be barred from future on/ off site visits
- During a visit, the visitor is required to remain at the visitation booth. If the visitor leaves the visitation booth, the visit will be terminated.

ALL FAMILY MEMBER(S) AND FRIEND(S) VIDEO VISITS ARE RECORDED AND SUBJECT TO ELECTRONIC MONITORING BY NAPA COUNTY DEPARTMENT OF CORRECTIONS PERSONNEL. YOUR USE OF THIS VIDEO VISITATION SYSTEM CONSTITUTES CONSENT TO THIS RECORDING AND MONITORING.



SCHEDULING AND AVAILABILITY

The Napa County Department of Corrections reserves the right to deny, cancel, or terminate a video visit prior to or during a video session based upon inmate or visitor misconduct. In addition, we also reserve the right to restrict a visitor from participating in all future use of the system, both on-site and remote (at-home) visitation.

All visitors must schedule an appointment at least 24 hours in advance and must pay for each scheduled session prior to visitation. All scheduled appointments are non-refundable.

Off-Site or At-Home Video Visitation Rules

- **Please note: The times below reflect the start and end time of video visitation appointments.**

Sunday	8:30am to 10:30am, 1:00pm to 5:00pm, 7:00pm to 10:00pm
Monday	8:30am to 10:30am, 1:00pm to 5:00pm, 7:00pm to 10:00pm
Tuesday	8:30am to 10:30am, 1:00pm to 5:00pm, 7:00pm to 10:00pm
Wednesday	8:30am to 10:30am, 1:00pm to 5:00pm, 7:00pm to 10:00pm
Thursday	8:30am to 10:30am, 1:00pm to 5:00pm, 7:00pm to 10:00pm
Friday	8:30am to 10:30am, 1:00pm to 5:00pm, 7:00pm to 10:00pm
Saturday	8:30am to 10:30am, 1:00pm to 5:00pm, 7:00pm to 10:00pm

At the time of scheduling, the family member must be prepared to provide the following information:

- Inmate legal name or Jail ID
- Visitor home address
- Visitor email address
- Visitor official picture ID (i.e., driver's license)
- Visitor telephone number
- Name of each visitor in attendance