



NAPA COUNTY
Health & Human
Services Agency

Compliance Hotline

877.237.7319



A Tradition of Stewardship
A Commitment to Service

Napa County Health & Human Services Agency

HHSA staff and contractors are encouraged to use the normal chain of command to report potential or actual violations. If, for any reason, this does not work, the Compliance Hotline is available to you, 24 hours a day, 7 days a week. The HHSA Compliance and Privacy Officer handles all reports of compliance concerns and violations with a thorough investigation, following up until the issue is resolved.

All HHSA employees have the option of reporting concerns/violations in a confidential and anonymous manner via our compliance hotline. The hotline gives you the following two options to call in a compliance concern/violation:

Option 1: Confidential Reporting

- Call the Hotline at **877.237.7319**
- PRESS 2 to be routed without anonymity
- Leave detailed information about the compliance concern/violation
- Include your name and contact information for any needed follow-up
- Data will not be released that would identify callers
 - *Exceptions: Caller identification may be disclosed...
 - if required by law (court order/subpoena)
 - if required to conduct a thorough investigation
 - if the concern/violation is an immediate safety concern

Option 2: Anonymous Reporting

- Call the Hotline at **877.237.7319**
- PRESS 1 for anonymity
- Leave detailed information about the compliance concern/violation
- **No caller identifiable information will be recorded from the call**
- **The Compliance and Privacy Officer may not be able to complete a thorough investigation if more information is needed to proceed**

You may also contact the Compliance and Privacy Officer directly.

Latoya Akil, Compliance and Privacy Officer

Office Location:

2751 Napa Valley Corporate Dr.,
Building B, 2nd Floor
Napa, CA 94559

Office #:

707.253.4715

Email:

Latoya.Akil@countyofnapa.org
ComplianceOfficer@countyofnapa.org

Please contact us to request a copy of this notice in another language or format.